



Merton Hotel Access statement

The Merton Hotel, with 286 bedrooms, is situated east of St Helier, in the parish of St Saviour. The main route from the Airport or Ferry Port follows La Route du Fort, Georgetown Road, turning left into Belvedere Hill, where the Hotel entrance is situated on the left at the top of this road. The Hotel is built on a slope, so bedrooms, restaurant and bars are on different levels. There is a drop-off area for luggage on the left of the front door and also a bicycle rack on the opposite side of the road. If driving, guests can provide their registration number to the receptionist and access to the car park will be enabled.

Hotel Main Car Park

The Hotel car park is situated 100 yards from the hotel front door on the right hand side of the road. It has spaces for 250 cars. The surface is tarmac and it is uneven in places, consisting of a lower and upper section. The car park has adequate night lighting and the front of the hotel has CCTV coverage.

At the back of the car park, top right hand side, is the hotel tennis court, details of fees and access to this area are available from the *Aquadome reception.

Disabled Parking

There are 6 disabled car parking spaces opposite the front door and one in the main car park on the right as you enter. Disabled parking tickets must be displayed at all times.

Main Entrance to the Hotel

There are 9 steps leading to the hotel front door from the pavement, with handrails. The entrance is accessed via a double wooden glazed door, 92cm x2, opened outwards. There is a disabled ramp to the left of the entrance steps that leads to the front door.

Merton Suites Entrance and Secure Car Park

There is a footpath to the entrance of the Suites with a slight incline. This path is situated outside the main entrance of the Hotel on the right hand side, crossing Mary Street. It has lowered kerbs, which give access to the front door, 85cm x2. This door is glazed and opens outward using your electronic key card. Five floors by stairs or lift, give access to 28 self-contained suites, each with a door width of 81cm. On the ground floor there is a secure car park with 2 disabled spaces and 20 standard spaces. Access to the car park is via Mary Street through two metal gates, 185cm wide, opening inwardly by using your electronic key card.

Hotel Reception Desk

The reception desk is to your left as you enter the hotel and the porters' desk is to your right. The area has a combination of carpeting and wooden floors, level with natural daylight and ceiling and wall lighting. There is adequate seating near the reception desk with individual coffee tables and chairs.

The Ground Floor gives access to :

Public Areas, Lounges, Veranda, Jersey Joe's Diner and The Commentary Box Sports Bar

The Merton has two lounges and a veranda overlooking the hotel gardens; the Lobby Bar and the Boulevard lounge. Both offer easy access, level floors, with a disabled ramp. Both lounges provide seating with individual chairs, coffee tables, settees and arm chairs with natural daylight via an Atrium, ceiling lighting and table lamps. Both lounges provide access to the veranda and from there guests can access the hotel gardens via some steps (or for disabled guests via our loading bay area). The Boulevard leads to Jersey Joe's American Diner, via three steps and glass doors, 82cm, or a disabled access to the left of the entrance. High stools and banquette seating is available with natural daylight and ceiling lights.

The Commentary Box, our Sports Bar, is accessed via a spiral staircase or from lift C with double doors, 88cm and a ramp.

There are public toilets and a disabled toilet off the lounges.

Lower level to Bonetti's Courtyard gives access to:

Bonetti's Restaurant, The Belvedere Restaurant, Crèche, The Games Zone, The Star Room.

The above areas can be accessed via stairs from the Boulevard Lounge or lifts C, D and E, which are clearly marked on our floor planner issued on check-in at reception.

Bonetti's Restaurant is accessed via Bonetti's courtyard and has 4 steps to the entrance via double glazed doors, 78cm. Disabled access is via Bonetti's courtyard with a ramp to the right of the restaurant entrance. Bonetti's has tiled flooring, natural daylight from an Atrium and has two levels; an upper area and 3 steps to the lower dining area, giving access to the terrace for al fresco dining. Disabled access to the terrace is via Bonetti's courtyard.

The Belvedere Restaurant is accessed via 5 steps at the entrance or a disabled ramp. The two doors are wooden, glazed panelled, each 80cm wide. The floor is a combination of wooden walkways and carpet. There are two levels, one with easy access for disabled guests and another level with 4 steps. All areas give easy access to the carvery, with natural light, wall and ceiling lights and air conditioning.

The Hotel Crèche is accessed from the Belvedere Restaurant on the left hand side, with two wooden glazed doors 68cm wide. The main area of the room is accessed via 3 steps and disabled access is near room 343. Natural lighting, ceiling lights and toilet facilities are available for users.

The Games Zone is accessed via Bonetti's courtyard and has level flooring, ceiling lights and natural daylight.

The Star Room, the Hotel's entertainment venue, is accessed via double glazed doors, each 78cm wide, to a carpeted area with a bar, low level lighting, sprung wooden dance floor and stage. There is individual seating with coffee tables and high stools. There is disabled access to all areas and a ramp can be made available to the sunken dance floor area.

Public and disabled toilets are accessible via Bonetti's Courtyard.

Danté's - our private party room, is accessed via stairs from the Boulevard Lounge or via lifts D and E. Entrance is via double wooden glazed doors, each 90cm wide. The area has low lighting, a bar, dance floor, and is self-contained with its own toilets. Access for disabled guests is available to all areas of the room except the dance floor which has 3 steps. Free standing stools and banquette seating is available, along with a DJ desk.

The Kids Zone access is off the Lobby Bar via room 276. 8 stairs allow access to the upper Kids Zone and a further 12 stairs to the lower Kids Zone with toilets nearby, natural daylight and ceiling lighting. The two rooms are dedicated to young children to play games and activities with supervised staff in attendance at agreed times.

The Hotel Shop, called Belvedere Leisure and The *Aquadome Leisure Centre and Gym.

Access to the above is across the road from the main Hotel. Three steps and a ramp allow access to a pathway to the shop, which has a glazed single door, 80cm wide and a 5cm step. This pathway also gives access to the Aquadome with glazed door, 92cm wide. The flooring is tiled and level and allows good access to both indoor and outdoor pools, changing rooms, the Aquadome gardens and the Flowrider. The Aquadome has two indoor and one outdoor Jacuzzis with access via 4 steps. The Gym area is accessed by stairs and entering is via a single glazed door, 82cm.

The Aquadome also has a Sauna and Steam Room in the indoor pool area. Guests can also change at the poolside where there are lockers, coin operated, and a family changing cubicle. The Aquadome has a poolside snack bar called Cascades.

Hotel Bedrooms

The Merton Hotel has five bedroom blocks, Reception, Ballroom, Dining Room, Don Road and Garden Block. Please refer to the hotel floor planner, which you will receive on check-in to identify the area/block your room is in and which lift gives you access to higher floors.

All corridors are well lit with overhead and wall lighting and all corridors are carpeted.

Manual wheelchairs can access most bedroom areas but please ask our reservations or reception teams about your specific requirements so they can allocate the best room to suit your needs.

The Merton Hotel has two rooms with wider doors, entrance 81cm, bathroom 83cm, to facilitate wheelchair access and a wet room (90cm door) on the 4th floor using lift A.

Wheelchair access:

Most areas of the Hotel and lifts can be accessed by a small manual wheelchair and we advise wheelchair users to bring or hire this type of wheelchair when staying at the hotel.

The Hotel has 5 Lifts:

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| Lift A | Door width 85cm, depth 99cm, width 134cm. |
| Lift B | Door width 85cm, depth 108cm, width 118cm. |
| Lift C | Door width 84cm, depth 99cm, width 135cm |
| Lift D | Door width 79cm, depth 99cm, width 133cm. |
| Lift E | Door width 84cm, depth 94cm, width 123cm. |

Merton Suites has 1 Lift:

Door width 90cm, depth 148cm, width 130cm.