

Greenhills Country House Hotel Access Statement

Introduction

Greenhills Country House Hotel is a charming, traditional hotel located in the countryside of St. Peter, Jersey. With 33 individually styled rooms, the hotel offers a peaceful retreat, surrounded by lush gardens. We aim to provide a comfortable and enjoyable stay for all our guests, and we are committed to ensuring that our facilities and services are accessible to everyone, regardless of their physical abilities.

Arrival

Greenhills Country House Hotel is located off Mont de l'École, St. Peter, Jersey. The hotel has a private car park with spaces for up to 35 cars. We have one designated disabled parking space near the main entrance.

Main Entrance

The main entrance to the hotel is on level ground, without any steps. It is accessed through a manual wooden door, 90cm wide, which opens inwards. For guests requiring assistance, our reception team is always ready to help.

Reception Area

Upon entering the hotel, guests will find the reception desk directly ahead and on the right hand side. The lobby has level, tiled flooring, with ample natural light and overhead lighting. Seating is available in the reception area, with moveable chairs and coffee tables to suit guests' needs.

Public Areas

The hotel's public areas, including the lounge, bar, and restaurant, are all located on the ground floor and are easily accessible from the reception. The lounge area features comfortable seating and a fireplace, while the adjacent bar offers table service. The restaurant, situated overlooking the garden, has a level entrance and is furnished with widely spaced tables. Both areas provide ample natural light and ambient lighting.

Bedrooms

Greenhills Country House Hotel has 33 bedrooms located on two floors. The ground-floor rooms offer easy access for guests with mobility challenges. Please contact our reservations team if you have specific accessibility requirements, and we will do our best to accommodate your needs.

Accessible Facilities

- The hotel has one accessible toilet located on the ground floor near the main lounge. This unisex toilet has handrails and an emergency assistance pull cord.
 - The hotel does not have a lift; however, we recommend booking one of our ground-floor rooms for guests with mobility needs.
 - For guests who may require additional accessibility support, we suggest bringing or hiring a small manual wheelchair for ease of access throughout the hotel.
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Dining

The hotel restaurant is located on the ground floor, offering breakfast, lunch, and dinner. It is wheelchair accessible via level flooring from the reception and lounge area. Outdoor dining is also available on the terrace.

Gardens and Pool Area

The hotel gardens are accessible from the lounge via level ground, ensuring easy access for all guests. The outdoor heated swimming pool is situated within the gardens, with step access into the pool. Unfortunately, there is no hoist available for pool access.

Fire Safety and Emergency Procedures

In the event of an emergency, our staff are trained to assist all guests, including those with limited mobility. Please inform our reception team of any specific assistance you may require during an emergency, and we will ensure that your needs are considered in our evacuation procedures.

Contact Us

For any further information or to discuss specific accessibility requirements, please contact our reception team on +44 (0) 1534 481042 or email enquiries@greenhillshotel.com. We are happy to assist you with any questions to ensure your stay is as comfortable as possible.
